## Mike Bros

### Full-Stack Software Developer

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## **Summary**

Pragmatic full-stack developer with over 5 years of experience architecting and scaling high-impact backend systems, billing pipelines, and internal platforms. Known for turning loosely scoped ideas or problems into robust, production-ready solutions under tight constraints and across cross-functional domains.

Deep expertise in Laravel, Vue, MySQL, with a strong emphasis on test-driven development, maintainability, and efficient developer experience. Disciplined and self-motivated with a proven ability to lead mission-critical projects remotely while pursuing full-time education. A collaborative problem solver and systems thinker who bridges the gap between business needs and technical execution with clarity and ownership.

# **Experience**

### Roof Maxx

### Senior Technology Specialist / Software Developer

Remote - July 2021 to Present

- Led technical planning, test automation, and team mentorship around best practices and system architecture.
- Built a complete two-way SMS/MMS system with message inbox interface, in-app notifications, and live updates via Pusher handling over 3.5 million texts at one-fifth the cost of the evaluated third-party solutions.
- Created an internal policy platform (PAWS) used by corporate staff and dealers, collecting over 10,000 policy acknowledgments.
- Led integrations across QuickBooks, BlueSnap, Armatic, and Katana aligning custom business logic with these platforms.
  - Architected and deployed a weekly leads billing system that has processed over \$15.5 million in marketing pass-through charges.
  - Developed an automated monthly billing system for dealer tech stack fees, dynamically calculating charges based on selected platform, and integrating real-time usage data from Google Workspace and Chili Piper APIs to bill overages from the base plan accurately.
  - Rebuilt the internal product ordering pipeline, automating form intake, syncing with Katana and HubSpot, and enabling order handling to scale to handle over 1,200 high-value orders.
  - Enhanced pass-through billing logic in leads to match actual weekly marketing spend, replacing the previous static estimates and significantly reducing the financial loss margin on lead acquisition.

### **Roof Maxx**

### **Technology Specialist**

Remote - June 2020 to July 2021

- Provided full tech support for 250+ active dealerships and corporate users.
- Created the company Help Center and LMS, developed training video content, and implemented improved onboarding workflows.
- Built dynamic email signature build with editable logo and fields, this is used by every employee and dealer organization-wide.
- Overhauled our warranty system trusted to process over 50,000 closed jobs to date. The
  updated version includes features making the system into a fully self-service, error-resilient
  workflow that guides dealers to resolve data issues and ensures complete, accurate
  information for every job warrantied.

# **Projects**

### **WGU Capstone Project**

Board Game Rating Prediction
github.com/Mike-Bros/WGU-Capstone

- Final project for B.S. in Computer Science, exploring board game data to predict user ratings.
- Built multiple machine learning models using Python and Scikit-learn within a self-documented Jupyter Notebook.
- Analyzed features like mechanics, themes, and player count; achieved modest predictive accuracy above random.

#### **Neptune Homelab**

Virtualized hosted service ecosystem test.bros.ninja

- Architected a fully self-hosted virtualization environment using bare metal hypervisor XCP-ng, managed with Xen Orchestra.
- Configured layer 4/7 NGINX on a VPS for proxying services with SSL over a Tailscale network.
- Authored internal documentation and an AI-ready pack of JSON context to streamline troubleshooting, add new services, and learn more about the project.

#### Folder Markdown Combiner

Obsidian plugin built in TypeScript to merge markdown files in bulk, with support for directory-aware context, timestamping, and prompt-optimized structure. github.com/Mike-Bros/folder-file-combiner

#### Where The Heart Is

Mortgage affordability calculator originally built in Python, later rewritten with Laravel and Vue. Includes real-time rate comparisons and budgeting breakdowns. github.com/Mike-Bros/WhereTheHeartIs

#### **Hyper Tally**

Lightweight Laravel + Vue app for fast, error-free board game scorekeeping. Mobile-friendly UI

github.com/Mike-Bros/hyper-tally

## **Skills**

Languages: PHP, JavaScript, TypeScript, Python, C/C++, Java, Ruby, HTML, CSS/SCSS

Frameworks: Laravel, Vue.js, Inertia, Tailwind, Django

**Tools:** Git, Docker, MySQL, Pusher, Katana, HubSpot, QuickBooks, BlueSnap, Armatic **Practices:** Test-Driven Development, CI/CD, Modular Architecture, REST API Design

DevOps: Laravel Forge, DigitalOcean, Linux, Cron scheduling, Webhooks

Soft Skills: Communication, Debugging, Documentation, Mentorship, Problem Solving

## **Education & Certifications**

### **B.S.** in Computer Science

Western Governors University (Remote)

#### **Certifications:**

- CompTIA Project+ (January 2022)
- HubSpot Service Hub Software (January 2022)
- ITIL Foundation Certificate in IT Service Management (2023)